

WEBINAR Q&A:

Drive efficiency across your SAP plant maintenance processes & improve master data quality

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Q: Do the individuals receiving the form, as part of the workflow, need to have a Winshuttle licence? And what options are available?

A: Yes. Every Participant of the workflow would require a Winshuttle license. There are different types of user licenses based on what the user does – Developer license, Professional (posting multiple records to SAP) and Standard License (single record to SAP, approvers, Originators etc.)

Q: Can you add attachments to the form?

A: Yes. We have an inbuilt element which can take attachments on the form.

Q: Do form users need to understand SAP?

A: No. The form users will only be interacting with the Web Form UI. They don't need to understand the complexity of SAP.

Q: Please explain the different modes of recording and their advantages.

A: Winshuttle allows you to use batch input, Standard mode and GUI scripting modes to access transaction codes in SAP. Standard mode is preferred and is designed for most standard SAP transactions. We can also work with BAPIs. Here's more information on the recording modes - <http://winshuttle-help.s3.amazonaws.com/studio/en/lms-sap/help/11/Recording-modes.htm>

Q: Is there any limitation on the number of records for extraction? And what is throughput rate it can process? (i.e. number of records per hours)

A: The only record limitation comes from Excel, currently 1 million records. Performance depends on your SAP system configuration, so is hard to give a number of records per hour. Alternately, an Access Database can be used for extraction where the number of records is large or exceeds 1 million.

Q: Can users run forms from mobile devices and post into SAP?

A: Yes, the forms are designed in HTML5 and are multi browser compatible. Forms can be run from a mobile device provided the users can access the platform / portal from the mobile device (internal firewalls, VPN access needs to be set up)

Q: What version and software do you need to have to create the form with the workflow? (We run Winshuttle Studio version 11)

A: To create the forms and workflow solution, you need our Foundation product.

Q: Does any of this development require a SAP ABAP license?

A: No, it doesn't require any ABAP programming.

Q: Does it require any type of elevated access into SAP to be able to create the queries? (I'm wondering if we might run into issue with BASIS security with key users being able to create queries.)

A: No. The access is based on Table Display rights (S_TABU_DIS). Users don't need access to SE11/SE16/SQVI to use Winshuttle Query. If the users have access to view data in SAP, they will be able to extract it using Winshuttle.

Q: How does Winshuttle handle Long Text in SAP?

A: We have an inbuilt feature which can be used to add long text information in SAP against data objects. Here's more info on how Winshuttle handles long text - <http://winshuttle-help.s3.amazonaws.com/studio/en/lms-sap/help/11/Record-long-text.htm>

Q: We currently use BW for reporting. Our data gets updated daily. How is Winshuttle different?

A: Winshuttle can extract data live out of SAP using our Query tool. Users are able to see what the current state of the data is at runtime without losing hours or even a day.

Q: We have a lot of plants spread out over many regions. Is there a way to limit the plants a user can see?

A: Yes. Business Process rules can be built into our scripts that limit not only plants, but other things like specific cost centers as we saw in the form, company codes, and any other fields as defined by the developer.

Q: If I am migrating from another PM system, where do I start?

A: You can extract mass data from your legacy system into existing or even new Excel files. The data in those Excel files can then be uploaded into SAP using out of the box SAP validation as well as any business rules defined by the business process(es). Please reach out to us if you would like to have a conversation or see a demo more relevant to your scenario.

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